# VIM VOICE



# **NOTES FROM PAM**

## **Dear Volunteers;**

As always, I am so very appreciative of the work our staff and volunteers do daily to care for our patients. Thanks to the return of Dr. Nancy McHale, we are now able to provide additional mental health care; Dr. Epps is now having three cardiac clinics in Ridgeland monthly; and Dr. Evans is increasing his telemedicine programs. Our no-show rates have dropped dramatically thanks to the hard work of Lee and the administrative staff. Ruth is guiding our nursing staff in maneuvering around the new fax system and Lynn Stanley is continuing to enroll patients in WelVista. We have additional volunteers helping Joe Pantano and Gail Thompson enroll patients in the clinic. Our continued hard work is valued in the community by the increase in grants awarded and anonymous donations.

I found a quote the other day that I feel describes our staff and volunteers perfectly ...

### "We are not a Team because we work together, We are a Team because we Respect, Trust and Care for each other."

That is what makes us so successful! Thank you all! – Pam

#### February / March 2022



The first week in February, Ruth held a meeting for the nurses with a review of policies and procedures. Lee also outlined the new procedures for sending and receiving faxes. Thanks to all who attended. Accompanying the newsletter are four videos that Michelle has put together to help you with the new fax system.





**Dental services are continuing to expand.** We now offer dental care on Tuesday mornings and Wednesday afternoons. Special thanks to Analia Perez, our bilingual dental assistant, who not only is helping in the dental clinic but also offering her translating skills in the medical clinic. The Magro Family has once again made a \$50,000 commitment to help sustain the dental clinic.



**The BJVIM Board of Directors** held their annual retreat on the last Saturday in February. This retreat had not been held in person since 2019 due to COVID. The morning session included a "State of the Clinic" report followed by an in-depth discussion of current fundings and plans for Bourbon & Bubbly. The morning concluded with a bus trip, provided by the Bluffton Breeze, to the Ridgeland clinic. In the afternoon, strategic goals were developed for the coming year. Holly Hayes from Columbia was the facilitator for the day's program.



**Dr. Hufford** certainly showed us that he is our "pot of gold" and a good Irishman too. What could be better on February 17th than this special doctor in his own Irish kilt and Martha Girardi's famous Irish Soda Bread? No one can say that BJVIM doesn't know how to celebrate St. Patrick's Day!



**Mark your calendars** ... on May 12th Bourbon & Bubbly Gala is back! We need volunteers to help with the silent auction, live auction, and check-in table. A sign up sheet is on the bulletin board.



Belfair Charitable Foundation has awarded us \$10,000 to continue our membership with the Dispensary of Hope, pharmaceutical program.

BJVIM was selected to be a panel member for the Dispensary of Hope on their marketing webinar on raising community awareness.

Medical waste pick up has been expanded to include removing outdated drugs.

Renewed our contract with Best Chance Network.

Taylor Brown from USCB completed her internship after working on patient referrals and WelVista.

Doctors and dentists from the clinic participated in a WHHI-TV program.

Pictures were taken recently to update our website.

Blue Cross BlueShield Foundation of SC awarded BJVIM a \$50,000 grant.

Friends of Callawassie Island visited the clinic to make a grant presentation.

