

VIM VOICE



September 2020



Happy Fall!

Don't know about you, but I am having trouble with my days and months. Wearing masks and social distancing has made it difficult to keep things straight!! I had so hoped we would be back to "normal" by now but that just

is not the case. As the days and weeks move on, we need to wear masks and continue to wash our hands. Also, we need to remember to disinfect our work stations before and after each shift. Not sure about you, but I think I am not being as careful as I once was. We need to remain diligent as we move into the fall and winter. I have received another supply of disinfectant wipes - so we are well stocked with cleaning supplies. Also, remember to get your flu shot!

Pam

I would like to welcome our new office manager Lee McSavaney and hope many of you have had a chance to meet her. Lee has jumped right in and is working very hard to understand our clinic needs.

Originally from England, Lee retired from her career in financial accounting and administration to raise a family and explore exciting opportunities overseas offered through her husband's career in



International Technical Product Marketing. Expatriate life in Westford, MA, Singapore, Hong Kong, and Roswell, GA, finally led the family to the Lowcountry. In 2007, more than 20 years after leaving the UK, Lee and her husband, Dave, made their final relocation, to their "forever" home in Moss Creek. Upon becoming a U.S. Citizen, Lee was able to refresh her administrative skills and resume her career. Locally, Lee has been employed as Church Secretary at Church of the Palms United Methodist and most recently, Administrative Assistant and Volunteer Coordinator at LowCountry Habitat for Humanity, in Beaufort.

Lee has very much enjoyed her first month with Bluffton Jasper County Volunteers in Medicine and is working through a 90-day on-boarding process. Of her experience here so far, Lee says, "Everyone has been extremely helpful and welcoming. I am so impressed by the incredible work contributed by all of our volunteers. I look forward to getting to know everyone better and becoming a productive member of our team."

As always, BJVIM has a lot going on thanks to the incredible help from our volunteers. **On the third Wednesday each month from 1pm-3pm, we are holding a BP and A1c clinic.** We have been averaging about 18 patients per clinic. For those doctors utilizing telemedicine and for patients that are having trouble scheduling appointments, this is great opportunity to have these tests done without having to make an appointment. Thanks to Carrie, Carole, Becky and Dr. Casey for working on this project!

We are most fortunate to have the support of many national organizations.

On September 15th and 16th AmeriCares, an organization dedicated to the health and wellbeing of our citizens, collaborated with Walgreens to provide flu shots for our patients. This was a great event coordinated by Ruth and Lee. About 40 of our patients participated in this evening event. Special thanks to Grace, our NP student, who joined Ruth, Lee, Vickie and Dennis to help with the paperwork and to support the event!





Dental News

If you happened to be in the clinic last Wednesday, you realized the remodeling for the dental clinic had begun! Walls are down, drain ditches have been dug, ceiling removed and all bathroom fixtures are nowhere in sight! This project will take about 11 weeks to complete, but hopefully the noise will decrease! This is such an exciting time for BJVM and will be in place as we look to 2021 to celebrate our 10 year anniversary! Don't forget to stop by and view the progress on your next visit to the clinic.

Volunteer Meeting

We have missed our annual Volunteer Meeting this year, but I still have a lot to share

with you. Please watch your email in coming weeks as we celebrate our outstanding volunteers, catch up with behind the scenes clinic information and present "Volunteer of the Year" awards.



I am happy to say the phones and internet have been fixed at the Ridgeland clinic. After many attempts to repair, a wise technician went outside of the building to find the cable had been cut by workman from either the city or the electrical company. While the phone and internet systems were out, the staff was able to sign into Practise Fusion using the hot spot from their phone thanks to Lee's clever work. Another clever way to show how we can meet challenges and still provide care to our patients!!



Suzanne continues to work with us as she helps Lee become our office manager. We continue to be most grateful to Suzanne as she guides us along. I think she enjoys seeing how we expand and develop and will always be a great resource for us all.



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