

# VIM VOICE

August 2019



<b>Patients:</b>	<b>July</b>
Bluffton	328
Ridgeland	68



## Notes from Pam

The first half of 2019 has seen great growth within BJVIM. As services and programs expand so does the need for additional volunteers. Did you know that it takes 67 volunteers each week to operate both clinics? Many of our departments are in need of additional volunteers to lighten their workload. Programs that need more volunteers include the womens' BCN team, WelVista pharmaceutical group, intake and translators. We would like to start a patient education program soon. We have been most successful in recruiting nurses through the monthly volunteer orientations held on the second Thursday of each month from 3-4.

Thank you, Peggy Pantano and Shelley Martin for your continued efforts, in helping coordinate these meeting, where we average six volunteer participants monthly. Please help spread the word that we are looking for more volunteers!



**Welcome New  
Volunteers to our  
BJVM Family!**

**Nurses:** Dale Moore and Carole Coviello  
**Admin:** Pam Swope  
**WelVista:** Bill Campbell



**BCN Program  
Receives a Gold  
Star Rating!**

A very special **Thank You** to the Best Chance Network team of Rachel Weis, Shelly Martin and Deb Hicks for their amazing work. This women's health program, offered through the health department, was added to our clinic services in 2014. Since its implementation, this program has not only grown in serving more women but has become so very complex in its application and reporting process. These ladies clock in hours each week to insure our female patients receive the services they need. Recently the program was audited by the health department. This process took two full days to complete a review of our records. Upon completion of the audit, deficiencies were noted and Rachel prepared an in-depth action plan to address these issues. I am very excited to say the Bluffton Jasper Volunteers in Medicine's BCN program was given a Gold Star 94% rating!

## New Donation Box

Thanks to Dr. Cross for making our new donation box, Hannah and her family for decorating the box and volunteer Warren Stehn for the installation. While we don't charge fees for service, we do encourage donations. This new donation box, permanently located at the check-out desk, is a great reminder for our patients to make a donation!



## Sharing Exciting Survey Results with Coastal Carolina Hospital

At a recent meeting with Joel Taylor of Coastal Carolina Hospital, Pam shared some results of the completed patient surveys. Thanks to the admin people who have been reminding patients to complete the survey, results show that 65% of our patients use the hospital ER less since coming to the clinic. This reduction in ER use equates to almost a \$1,000,000.00 of annual savings for the hospital!

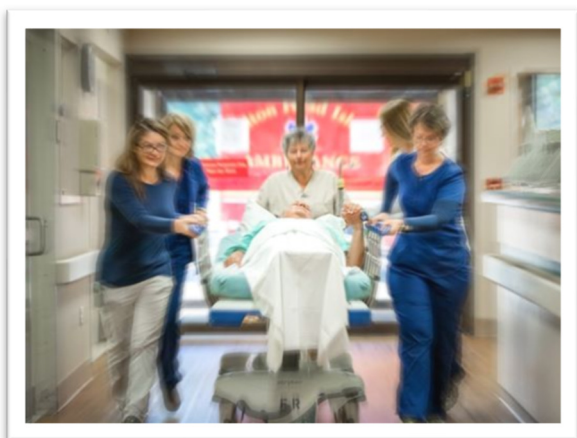
## Nurses Who Need CPR Training - Community CPR Class Available

Friday, Aug 23, 9:00am to 10:00am  
Hilton Head Hospital Boardroom  
25 Hospital Center Blvd, Hilton Head Island

Using the American Heart Association's Family and Friends CPR program, trained AHA instructors from Hilton Head Hospital and Hilton Head Fire and Rescue will teach:

- \* Adult & Child CPR and Choking
- \* AED (Automated External Defibrillator) demonstration
- \* Making the Emergency Call

At the end of the course, participants will receive an American Heart Association participation card. Please wear comfortable clothes. Participants must be 18 years of age or older to attend. Cost to attend is FREE.



## BJVIM Preps for Audit

The SC Office of the Treasurer requires all non-profits with a budget of over \$500,000 to perform an annual audit. For this reason, BJVIM must have a complete audit on our 2018 finances.

Once again, thanks to the hard work of many, we recently completed step one of this process. Special thanks to Mrs. Evans, (wife of Dr. Evans and OPTOS volunteer) and grand-daughter Katie, who helped organize the necessary documents, Nancy Harris who had the staff handbook printed, South University MA intern Tyra Brooks who updated the handbook and board member Zina Harter who worked with us, the information requested by the accounting firm of Robinson Grant was delivered on July 23rd. We hope to have the audit completed by the end of September.



## SAVE THE DATE:

## Annual Volunteer Meeting and Recognition Luncheon

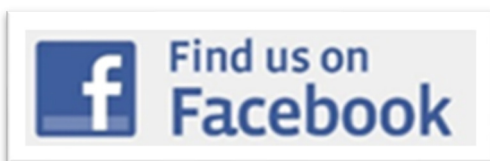
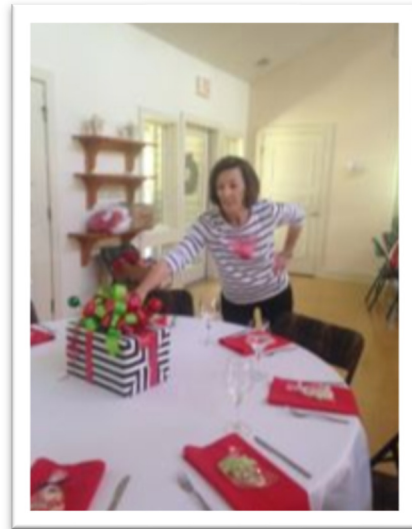
Palmetto Electric Community Room,  
Hardeeville  
Friday, September 27<sup>th</sup>  
Registration 8:30 - 9:00am  
Meeting from 9:00am - 2:00pm

## CHRISTMAS IN JULY!

While December 25<sup>th</sup> is a few months away, Christmas was celebrated recently in a big way at BJVIM. Growing each year, this year's Christmas in July fundraiser was a huge success in raising over \$16,000 for patient services! 110 people including event sponsors, BJVIM volunteers and community friends, enjoyed an evening of holiday music, delicious food prepared by Hawg Wild BBQ and fellowship.

Thanks to board member Danny Henderson all raffle tickets were sold! Special thanks to event committee Mary Jane Richardson, Dennis Toney, Nancy Harris, Barbara Elberston and Marian Crapanzano for all their hard work and to all the volunteers who bought raffle tickets!

Santa pulled the winning raffle ticket of Mike Thomas who promised to enjoy his winning trip to Biltmore Estate in Asheville, NC!!



Are you  to be a  
BJVIM volunteer???



# VIM VOICE



September 2019



## Notes from Pam

“One of the biggest tools we have to fight health conditions is the power of human

connection. That’s why awareness months, weeks, and days are so important: They rally us together to spread awareness and show support.”

September is full of health awareness issues. National Cholesterol, Ovarian Cancer, Prostate Cancer, Alzheimer, Women’s Health & Fitness and Heart Health Day are all health issues receiving attention this month. BJVIM diagnoses and treats all these and more issues each and every month! Special thanks to all our doctors: Dr. Smith, Dr. Irving, Dr. Cross, Dr. Keil, Dr. Sunderlin, Dr. O’Malley, Dr. Casey, Dr. Frank, Dr. Evens, Dr. Cabrera, Dr. Herrera, Dr. Harper, Dr. Ulrich, Dr. Epps, Dr. Kondor, Dr. Stoller and Dr. McHale for all they do for our patients.

## Bourbon & Bubbly

Our Annual Fundraiser Bourbon & Bubbly is taking shape thanks to the hard work of co-chairman BJVIM Board Members Dot Jeger, and Zina Harter. Lynn Blahuta, last year’s chairman, has returned to help with the auction. This year, in addition to a silent auction, we will have a live auction! Items for the action include overnight trips, golf packages, trips to Daufuskie, gift baskets, dinners and art items. So, get a group together for a fun night of good food, live entertainment and fellowship. Tickets are \$150 each or a table of 8 for \$1,000.



## Hurricane Dorian

As I am writing our September

Newsletter, the Lowcountry is still feeling the effects of Hurricane Dorian. Thankfully damage seems much less than expected but once again the danger to our volunteers, patients and clinic was a real possibility. On Friday before the hurricane started its move, a virus attacked our computer service provider resulting in issues with both our computers and phone systems. These issues reinforce our need to always be prepared.

In the event of severe weather issues BJVIM will follow the Beaufort County School System for closings. We will reopen when we can safely staff the clinic. Every effort will be made to contact those volunteers who work on the days the clinic is closed, but please be aware that factors may prevent us from calling you. Additional safety precautions will be reviewed at our Annual Volunteer Meeting on September 27th.



## HHI Shag Club Donation

Special Thanks to Vickie Anderson and the Hilton Head Island Shag Club who donated \$1,000 from their recent fundraiser to BJVM. The money will go to help pay for in-house lab tests.



## Volunteer Luncheon



Our annual Volunteer Luncheon and Meeting will take place on Friday,

September 27th at the Community Room of Palmetto Electric in Hardeeville (next to the Lexus dealership).

A light breakfast and registration will begin at 8:30 with the meeting starting at 9:00. Program topics include a clinic update with presentations from the Resource Development Department, Patient Education Department and information about OPTOS Imaging. Sgt. Allen from the Beaufort Sheriff's Department will provide us with an "Active Shooter" program and Mark Cruise, Executive Director from the Volunteers in Medicine –America, our national office, will speak. Volunteer Appreciation Awards and a catered lunch provided by Hawg Wild BBQ will cap off the morning program. After lunch, specialty meetings will be held for the admin group, nurses, screener and BCN members. Updates on additional meetings will be announced.

Please add your name to the signup sheet in the kitchen so we can make food plans.



## Dates to Remember

September 12	Volunteer Orientation
September 14	1 in 5 Wellness Fair, Shelter Cove
September 18	SC Workforce Fair - Ridgeland
September 27	BJVM Volunteer Meeting
September 27	Pampered Chef Fundraising Party
October 15	Hampton Lake Volunteer Night
October 21	Say Boo to the Flu (flu shots)
October 24	Bourbon & Bubbly Gala
October 26	Tiger Bass Race Hilton HHI Italian Club Event
October 27	Tennis Tournament to benefit BJVM

